

ONAR ANDROS COVID- READY POLICY

June 01st 2020

*Below information is based
on current official
instructions published by
Greek Government and are
subject to change.*





Dear friends,

We all need something to look forward to, and now that travel meets less boundaries, we are ready to welcome you in the most spoiling, sunny yet safe and healthy manner. We offer the ultimate in privacy across all of our property: our villas have extensive private gardens and outside areas, with the space, solitude, and peace of mind to enjoy life's simplest pleasures, from feeling the sand between your toes, listening to the lazy song of the cicadas or making precious memories with your nearest and dearest.

Looking forward to seeing you in Andros!



Mateo – Owner of ONAR Andros

OUR CLEANING PROTOCOLS

In-house cleaning

Enhanced in-room cleaning using covid-free certified products and cleaning in high temperatures of all bedding using steam cleaners and sanitizers.

Based on hygiene protocols and legislation, cleaning and disinfection is provided once before check in. Daily housekeeping is prohibited to avoid contact between cleaning staff and guests and thus no longer available.

Litter & dirty laundry collection will be done under certain instructions to be given upon arrival.

Public spaces

Daily disinfection of all public areas and high touch spaces during the day.

Back of the house

Thorough cleaning on high touch areas like kitchen, warehouse, staff office and laundry room.



TRAINING OF OUR STAFF



Training Partnership

Collaboration with a major training company for specialized consulting in health & safety procedures

Staff Training

Online and in person training of our staff members on hygiene protocols and management of potential incidents

Staff Hygiene

Every staff member complies to WHO hygiene and safety protocols (hand cleaning, keeping distance, etc)

RECEPTION SERVICES

CHECK IN / OUT

PROCEDURES

CONCIERGE

Contactless Services

We love to greet and serve our guests, however under these circumstances we invest in technology for contactless check in & check out procedures as well as concierge service during your stay.

Reception Safety

Arriving guests will be provided with sanitizers and all necessary information about COVID-19 and local medical facilities

Check in time: 16.00 pm

Check out time: 11.00 am



MEDICAL SUPPORT FOR OUR GUESTS

According to official Government notice,
we establish:

- Appointed doctor near our premises
- Official Representative for Covid-19 related incidents and health & safety procedures
- Direct communication with local/nearby medical center



Breakfast

No buffet available; a la carte breakfast option only. Orders to be placed via property's app from the previous evening.

Restaurant Seating

Restaurant seating will comply with government's social distancing measures. Each house reserves specific table for dining during whole stay.

Food delivery

In-house breakfast, lunch and dinner delivery also available via property's app. Delivery option at specific times of your choice, non instant.

In-kitchen safety

All employees in the kitchen use personal protection equipment (masks, gloves, sanitation products)

FOOD SAFETY STANDARDS



TRANSFER SERVICE FROM/TO GAVRIO PORT



Number of passengers

Based on recent instructions,
up to 2 people per each 5 seats car
are allowed plus the driver.

Exception for families: 2 adults & 2
underage children

Hygiene protocols

Use of masks is mandatory for all
passengers including the driver.

Use of antiseptic gel is recommended but
not obligatory. Handshake is not suggested.

A/C not suggested but use of natural air
ventilation instead.

Swimming pools on the property are private and completely and exclusively available to our guests.

Daily maintenance of pools and disinfection are usually carried out by our professional staff members, however this summer and to be absolutely safe we have decided to exclude them from the list of our facilities.

Since you have booked a villa with sharing or private pool, we kindly ask you to get in touch with our Reservations Team to inform you of other accommodation options.

VILLAS WITH SHARING & PRIVATE POOL





LOOKING
FORWARD TO
SEEING YOU AT
ONAR
